

Prescription Order Position Tracking System and Method

Abstract of the Disclosure

An economical prescription order tracking system automatically monitors and tracks prescription orders through a conventional pharmacy. The system includes a tracking tag having a unique identifier associated with it secured near the prescription order such that it travels with the order through various locations within the pharmacy. Tag reading devices are positioned at key locations throughout the pharmacy to detect the location of each tag, and its associated attached prescription order. The detected locations are compiled via a computer system and associated with the customer, such that at any given time the location of the prescription order within the pharmacy can be determined, thereby facilitating the efficient operation of the pharmacy. Preferably, filled prescription orders are placed in a large bin having multiple cubbies within it. Each cubby has a displayed number and a tag reading device received therein such that the location of the prescription order within the cubby is easily determined simply by placing the prescription order with tag into an available cubby. The time each prescription order remains at each location and worker identity information at each location can be recorded and compiled to facilitate workflow and worker efficiency monitoring of the pharmacy.